



Technology Resources List, November 2021

This list of resources is to help frontline staff support their newcomer clients to access and use technology. It is current at the time of development. We suggest you check the programs/ services for availability, eligibility requirements, model of delivery (online/in-person), any cost etc. If you have any feedback about the list, email pcardwell@woodgreen.org.

Organization	Program/ Service	Digital Literacy/ Fluency Skills Training	Devices	WiFi	Learning with an Instructor/ Coach	Self-directed Online Learning
ABC Life Literacy Canada	Digital literacy for adult learners to get/ stay connected	X				X
ABC Life Literacy Canada – Youth Teaching Adults Program	1:1 workshop setting where youth volunteer-tutors teach adult learners. Agencies must sign up.	X			X	
Canada Learning Code	Computer science workshops for kids, teens, girls, women, teachers (Web making; Coding; VR; UX Design etc.)	X				X
Colleges (Ontario) Colleges such as Centennial, Seneca etc.	Check with the college’s libraries or student services for technology loan programs.					
College Boreal	Literacy and Basic Skills (LBS) Program in French– Basic Computer Skills	X			X	
Connected for Success	Lower cost internet for families on income support			X		
Connecting Families (Gov’t of Canada)	Low income families (receiving max Child Benefit) eligible for low cost internet			X		
COSTI	Digital and Media Literacy Training for Immigrant Women; Computer Application Training	X			X	

Organization	Program/ Service	Digital Literacy/ Fluency Skills Training	Devices	WiFi	Learning with an Instructor/ Coach	Self-directed Online Learning
Dixon Hall	Basic computer training	X			X	
Frontier College	Literacy and Basic Skills (LBS) - Basic Computer Skills classes for adults and youth	X			X	
GCF Global	See Technology Section – Basic Computers, Email, Internet, MS Office, Online Safety etc.	X				X
Human Endeavour	Technology Access and Support for Seniors (TASS) Program – Devices with internet access; technical support. Devices for people with visual disabilities Noor Din, CEO, Human Endeavour noor.din@humanendeavour.org Cell: 416-726-3252, Tel: 905-553-9291	X	X	X	X	
Humber College	Digital Fluency for the Workplace Program	X			X	
Labour Education Centre	Basic Computer Skills classes	X			X	
LAMP Community Health Centre	Literacy and Basic Skills for Adults- Improve Digital Literacy Skills	X			X	
Let'sGetTogether	Resources to support equitable access to education for families	X	X		X	
Media Smarts	Digital and Media Literacy – How media/ internet issues relate to youth	X				X
Ontario Gov't	Adult Learning: Literacy and Basic Skills – For adults to develop basic skills including computers; Via various service providers	X			X	

Organization	Program/ Service	Digital Literacy/ Fluency Skills Training	Devices	WiFi	Learning with an Instructor/ Coach	Self-directed Online Learning
Peel Multicultural Council	Digital Literacy Exchange Program - Comprehensive digital literacy classes/ curriculum. Priority group is Newcomers. Accepts Toronto clients	X			X	
Ptp Adult Learning and Employment Programs	Upgrade Computer Skills	X			X	
Public Library Association – DigitalLearn.org	Learn at own pace with modules that include: Getting Started; Basic Search, Staying Connected; Online Safety, Job Skills	X				X
reBoot Canada	Refurbished devices for clients receiving income support i.e. OW; Technology Support (devices) for Children program		X			
Renewed Computer Technology (RCTech)	Provides low income individuals/families with affordable computer packages		X			
TDSB	Student Device Program for Grades 5 and 9		X			
TDSB – Essential Skills Upgrading	Computer Skills Upgrading for Adults	X			X	
TDSB - Students	Student Virtual Learning IT Support – FAQ; Phone Support or Submit e-Form		X	X	X	
TPL See more TPL services at the end of this list	Reserve/use a computer at branches; Connect and use WiFi; Introductory classes	X	X	X	X	X
TPL – Digital Innovation Hubs	Free access to technology, software ad classes	X	X	X	X	
TechCoaches	Free training tools for zoom, Skype, Outlook, OneDrive etc.	X				X

Organization	Program/ Service	Digital Literacy/ Fluency Skills Training	Devices	WiFi	Learning with an Instructor/ Coach	Self-directed Online Learning
TechServeTO	Free 1:1 support for older adults (55+) for all technology questions/ needs	X			X	
Universities i.e. U of T; York; Ryerson	Check university libraries or student services for technology loan programs					
WoodGreen Community Services	Digital Literacy Training for Newcomers 1:1 and group sessions: 416 465 6185 or bsarkar@woodgreen.org *ICDL – computer literacy training Tech *Tech Lending *LinkedIn Learning *These programs are for WoodGreen clients only via an internal referral	X X	 X	 X	X X	 X
YMCA Digital Skills Literacy Program	Comprehensive program: Basic Skills, Popular Apps, Social Media, Internet Safety, MS Office, Cyber Bullying	X			X	

Toronto Public Library Resource List: TWLIP Access to Tech Showcase

Reopening Information Page

<https://torontopubliclibrary.typepad.com/programming/our-reopening-plan.html>

Toronto Public Library Card

<https://www.torontopubliclibrary.ca/using-the-library/your-library-card/>

List of Identification Requirements for Library Membership

<https://www.torontopubliclibrary.ca/using-the-library/your-library-card/identification.jsp>

Digital Access Card (DAC)

<https://www.torontopubliclibrary.ca/register/>

Reserve a Computer

<https://www.torontopubliclibrary.ca/using-the-library/computer-services/rac/>

Wireless Internet Access

<https://www.torontopubliclibrary.ca/using-the-library/computer-services/wireless/>

Printing or Photocopying

<https://www.torontopubliclibrary.ca/services/photocopying-printing.jsp>

Scanners

<https://www.torontopubliclibrary.ca/using-the-library/computer-services/scanners/>

Digital Innovation Hub

<https://www.torontopubliclibrary.ca/using-the-library/computer-services/innovation-spaces/>

Free Printing of Vaccination Documents

https://torontopubliclibrary.typepad.com/news_releases/2021/09/print-your-proof-of-vaccination-for-free-at-any-tpl-branch-.html

Books and Movies in Your Language

<https://www.torontopubliclibrary.ca/books-video-music/your-language/>

Online Resources and Tools (can be accessed with library card or DAC)

Brainfuse (live tutor help)

<https://www.torontopubliclibrary.ca/detail.jsp?Entt=RDMEDB0193&R=EDB0193>

Digital and Online Programs

<https://www.torontopubliclibrary.ca/search.jsp?No=0&N=4287531530+4288098632&view=grid&Erp=25>

Ebooks Collections

<https://toronto.overdrive.com/collections/featured/4>

E-Learning Pathways

<https://www.torontopubliclibrary.ca/elearning/>

Hoopla

<https://www.torontopubliclibrary.ca/detail.jsp?Entt=RDMEDB0183&R=EDB0183>

LinkedIn Learning (formerly Lynda.com)

<https://www.torontopubliclibrary.ca/detail.jsp?Entt=RDMEDB0187&R=EDB0187>

PressReader

<https://www.torontopubliclibrary.ca/detail.jsp?Entt=RDMEDB0195&R=EDB0195>

**For questions or more information about the programs and services listed above,
contact Elsa Ngan engan@tpl.ca**